This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.chcillinois.com or by calling 1-800-431-1211

Important Questions	Answers	Why this Matters:
What is the overall deductible?	Tier 1: $0 per person; Tier 2 - $300 per person. Tier 3 - $500 per person. Does not apply to routine physical exams and immunizations, preventive care services provided in-network.	You must pay all the costs up to the deductible amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the deductible starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the deductible.
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an out–of–pocket limit on my expenses?	Tier 1 & Tier 2: Individual $6,250, Family $12,700 Tier 3: Not Applicable	The out-of-pocket limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out–of–pocket limit?	Premiums, health care this plan doesn't cover, Tier 3 deductible, prescription drugs, and prior authorization penalties.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for specific covered services, such as office visits.
Does this plan use a network of providers?	Yes. For a list of participating providers, see www.chcillinois.com or call 1-800-431-1211.	If you use an in-network doctor or other health care provider, this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an non-network provider for some services. Plans use the term in-network, preferred, or participating providers in their network. See the chart starting on page 2 for how this plan pays different kinds of providers.
Do I need a referral to see a specialist?	No.	You can see the **specialist** you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5 or 6. See your policy or plan document for additional information about excluded services.

SBC Name: 025_37930
Questions: Call 1-800-431-1211 or visit us at www.chcillinois.com.
If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at http://cciio.cms.gov/resources/files/Files2/02102012/uniform-glossary-final.pdf or call 1-866-557-8751 to request a copy.

- **Co-payments** are fixed dollar amounts (for example, $15) you pay for covered health care, usually when you receive the service.
- **Co-insurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is $1,000, your **co-insurance** payment of 20% would be $200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges $1,500 for an overnight stay and the **allowed amount** is $1,000, you may have to pay the $500 difference. (This is called **balance billing**.)
- This plan may encourage you to use preferred **providers** by charging you lower **deductibles**, **co-payments** and **co-insurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use			Limitations & Exceptions
		Tier 1 HMO	Tier 2 PPO	Tier 3 Out-of-Network	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	$30 co-pay/visit	10% Co-ins/visit	20% Co-ins/visit of MAC	None
	Specialist visit	$30 co-pay/visit	10% Co-ins/visit	20% Co-ins/visit of MAC	None
	Other practitioner office visit	Chiro: $30 co-pay/visit; Nurse Practitioners and Physical Assistants $30 co-pay/visit (PCP) / $30 co-pay/visit (Specialist)	Chiro: 10% co-ins/visit; Nurse Practitioners and Physical Assistants 10% co-ins/visit (PCP) / 10% co-ins/visit (Specialist)	Chiro: Covered in network only; Nurse Practitioners and Physical Assistants 20% co-ins/visit of MAC (PCP) / 20% co-ins/visit of MAC (Specialist)	None
	Preventive care/screening/immunization	$0 co-pay/visit	0% Co-ins/visit	Covered in network only	None
If you have a test	Diagnostic test (x-ray, blood work)	$0 co-pay/visit	10% Co-ins/visit	20% Co-ins/visit of MAC	Pre-authorization (pre-auth) required

	Imaging (CT/PET scans, MRIs)	$0 co-pay/visit	10% Co-ins/visit	20% Co-ins/visit of MAC	Pre-auth required
If you need drugs to treat your illness or condition More information about **prescription drug coverage** is available at www.expressscripts.com	Generic drugs	$12 co-pay/prescription for 30-day supply; $30 co-pay/prescription for a 60-90 day supply.		Not Covered	The maximum fill allowed at a retail pharmacy is a 60-day supply. A 90-day fill may be obtained through mail order only.
	Preferred brand drugs	$24 co-pay/prescription for 30-day supply; $60 co-pay/prescription for a 60-90 day supply.		Not Covered	
	Non-preferred brand drugs	$48 co-pay/prescription for 30-day supply; $120 co-pay/prescription for a 60-90 day supply.		Not Covered	
	Specialty drugs	$96 co-pay/prescription for 30-day supply; $192 co-pay/prescription for a 60-90 day supply.		Not Covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	$200 co-pay/visit	10% Co-ins /visit, after $200 co-pay/visit	20% Co-ins/visit of MAC, after $200 co-pay/visit	Pre-auth required
	Physician/surgeon fees	$0 co-pay	10% Co-ins/visit	20% Co-ins/visit of MAC	Pre-auth required
If you need immediate medical attention	Emergency room services	$200 Co-pay/ visit	$200 Co-pay/visit	$200 Co-pay/visit	Must meet emergency criteria. Co-pay waived if admitted.
	Emergency medical transportation	$0 Co-pay/visit	$0 Co-pay/visit	$0 Co-pay/visit	None
	Urgent care	$30 co-pay /visit	10% Co-ins/visit	20% Co-ins/visit of MAC	Must meet urgent care criteria.
If you have a hospital stay	Facility fee (e.g., hospital room)	$250 Co-pay/admission	10% Co-ins/admission, after $300 co-pay/admission	20% Co-ins/admission of MAC after $400 co-pay/admission	Pre-auth required. Organ transplants covered in network only

	Physician/surgeon fee	$0 Co-pay	10% Co-ins/visit	20% Co-ins/visit of MAC	None
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	$30 Co-pay/ visit	10% Co-ins/visit	20% Co-ins/visit of MAC	None
	Mental/Behavioral health inpatient services	$250 Co-pay/admission	10% Co-ins/admission, after $300 co-pay/admission	20% Co-ins/admission of MAC, after $400 co-pay/admission	Pre-auth required
	Substance use disorder outpatient services	$30 Co-pay/ visit	10% Co-ins/visit	20% Co-ins/visit of MAC	None
	Substance use disorder inpatient services	$250 Co-pay/admission	10% Co-ins/admission, after $300 co-pay/admission	20% Co-ins/admission of MAC, after $400 co-pay/admission	Pre-auth required
If you are pregnant	Prenatal and postnatal care	$0 Co-pay/visit	10% Co-ins/visit	20% Co-ins/visit of MAC	None
	Delivery and all inpatient services	$250 Co-pay/admission	10% Co-ins/admission, after $300 co-pay/admission	20% Co-ins/admission of MAC, after $400 co-pay/admission	Pre-auth required for stays beyond 48/96 hours.
If you need help recovering or have other special health needs	Home health care	$30 Co-pay/visit	20% Co-ins/visit	Covered in network only	None
If you need help recovering or have other special health needs	Rehabilitation services	Outpatient: $30 Co-pay/visit Inpatient: $250 per admission	Outpatient: 10% Co-ins/visit Inpatient: 10% Co-ins/ admission, after $300 co-pay/ admission.	Outpatient: Covered in network only Inpatient: 20% Co-ins/admission of MAC after $400 co-pay/admission	Pre-auth required Limit: PT & OT 60 visits/benefit year; ST 20 visits/benefit year
	Habilitation services	$30 Co-pay/ visit	10% Co-ins/visit	Covered in network only	Pre-auth required

	Skilled nursing care	20% Co-ins/visit	20% Co-ins/visit	Covered in network only	Pre-auth required. Limit 120 days/benefit year.
	Durable medical equipment	20% Coins/unit	20% Co-ins/unit	20% Co-ins/unit of MAC	Pre-auth required Prosthetic devices included.
	Hospice service	$0 Co-pay/visit	10% Co-ins/visit	20% Co-ins/unit of MAC	None
If your child needs dental or eye care	Eye exam	No Coverage	No Coverage	No Coverage	Excluded Service
	Glasses	No Coverage	No Coverage	No Coverage	Excluded Service
	Dental check-up	No Coverage	No Coverage	No Coverage	Excluded Service

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care (Adult)
- Routine eye care (Adult)
- Dental care (Child)
- Hearing Aids
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Most coverage provided outside the United States.
- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric Surgery
- Chiropractic care
- Infertility treatment
- Private Duty Nursing

Your Rights to Continue Coverage:

"If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a premium, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

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For more information on your rights to continue coverage, contact the plan at 1-866-557-8751. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov."

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: 1-866-557-8751. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, or your state department of insurance at Illinois Department of Insurance, 320 W. Washington Street, Springfield, IL 62767, Consumer Assistance Hotline: 866-445-5364 (Toll-Free) Email: DOI.InfoDesk@illinois.gov. Additionally, a consumer assistance program can help you file your appeal. Contact the Illinois Department of Insurance, 320 W. Washington Street, 4th Floor, Springfield, IL 62767, (877) 527-9431, http://www.insurance.illinois.gov or DOI.Director@illinois.gov.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy does provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-557-8751.
Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-557-8751.
Chinese (中文): 如果需要中文的帮助，**请拨打这个号码** 1-866-557-8751.
Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-557-8751.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.

This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby
(normal delivery)

- **Amount owed to providers:** $7,540
- **Plan pays** $7,120
- **Patient pays** $420

Sample care costs:

Hospital charges (mother)	$2,700
Routine obstetric care	$2,100
Hospital charges (baby)	$900
Anesthesia	$900
Laboratory tests	$500
Prescriptions	$200
Radiology	$200
Vaccines, other preventive	$40
Total	**$7,540**

Patient pays:

Deductibles	$0
Copays	$250
Coinsurance	$0
Limits or exclusions	$170
Total	**$420**

Managing type 2 diabetes
(routine maintenance of a well-controlled condition)

- **Amount owed to providers:** $5,400
- **Plan pays** $730
- **Patient pays** $4,670

Sample care costs:

Prescriptions	$2,900
Medical Equipment and Supplies	$1,300
Office Visits and Procedures	$700
Education	$300
Laboratory tests	$100
Vaccines, other preventive	$100
Total	**$5,400**

Patient pays:

Deductibles	$0
Copays	$470
Coinsurance	$0
Limits or exclusions	$4,200
Total	**$4,670**

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from non-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✘ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

✘ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.